



# Noise Nuisance / Pollution Monitoring Report

Case Officer

WK REFERENCE .....

Time Call Received From Control Room: 23.05 Date: 26.2.22

Time Call Made to Complainant: ... [Redacted]

Name and Address of Complainant [Redacted]

[Redacted] Burnaby Rd Tel No: [Redacted]

Perpetrators Address Details: The Pilot P.H

Burnaby Rd

Time of Arrival on Site 23.30 Departure Time: 23.42 hrs

Music  Raised Voices  House Alarm  Car Alarm  Bonfire  Television Noise

Banging  Barking Dog  Light  Pro-active visit  Odour  DIY  Cockerel

Domestic Noise  Vibration Noise  Whitefriars Housing

Safeguarding  Location ASB  Commercial Premises

Other Referral.....

Y1	Visited. No noise witnessed.	Y13	<input checked="" type="checkbox"/> Standard warning letter to be sent.
Y2	Visited. Not loud enough to be a nuisance.	Y14	Statutory Action. Notice
Y3	Visited. Noise intermittent, not a nuisance.	Y15	Reminder Letter, Notice Still in Place
Y4	Visited. Call cancelled on door step.	Y17	No Visit. Service too busy
Y5	Await further evidence	Y18	Phoned. No reply
Y6	Advice. Given to Complainant	Y19	DAT Machine to be installed
Y9	No visit. Complainant cancelled via Telephone	Y22	Breach of Abatement Notice
Y10	Information pack to be sent.	Y23	House Alarm Disconnection
Y12	Advisory letter to be sent.	Y24	Car Alarm Disconnection

Officer Completing this Report (Signature):

[Redacted Signature]

Print:

[Redacted Name]

Monitoring Officer's Report:

Following the complaint, we visit site, and park up next to the complainant's house.

We then witness loud recorded music which is being played by a DJ in the function room at the front of the pub, nearest to Burnaby Rd.

Every track is audible and we can identify the artist and song.  
eg. James "Sit down" at 23.30hrs.  
Neil Diamond - "Sweet Caroline" at 23.33hrs.

We notice that the side entrance facing toward, Burnaby Rd has its doors wide open, allowing the music to cause disturbance to residents in Burnaby Rd.

The level of the volume is likely to cause sleep disturbance in my view, and the noise is therefore at statutory nuisance level.

Officer Completing this Report (Signature):

Print: .....

Date: 26.2.27 Time: 23.45



Gulrez Akhtar  
Designated Premises Supervisor  
The Pilot  
256 Burnaby Road  
Coventry  
CV6 4AU

***Environmental Protection***

Postal Address:  
Coventry City Council  
PO BOX 15  
Council House  
Coventry  
CV1 5RR

[www.coventry.gov.uk](http://www.coventry.gov.uk)

E-mail: frances.taylor@coventry.gov.uk

Phone : 024 7697 2263

Customer reference :

Our reference : 222006772

Date: 08/03/2022

Dear Gulrez Akhtar,

**Environmental Protection Act 1990 Section 79 & 80**

**Re: Complaint of noise nuisance – loud music from The Pilot, Burnaby Road, Coventry**

I am writing to inform you that complaints have been received by the Environmental Protection Unit at Coventry City Council alleging that a noise nuisance is being caused by your premises.

The complainants are alleging that loud music from your premises is causing a noise nuisance. Officers from this section witnessed loud music from your premise on the 26<sup>th</sup> February 2022 between 23:30 and 23:42 hours which they deemed to be a statutory nuisance. They also noted that the side entrance doors facing towards Burnaby Road had been left open allowing music noise to escape.

I am therefore writing to advise you as the person responsible of the legal action that can result from noise nuisance. Under Section 79 of the Environmental Protection Act 1990, the Local Authority is required to investigate any complaints of the existence of a statutory nuisance.

Under Section 80 of the same Act the Local Authority is under a duty to take formal legal action where a nuisance is found to exist. This formal action consists of the service of a Noise Abatement Notice on the person responsible in order to prevent noise recurrence. Breaching such a notice is a criminal offence and the person responsible for the noise may be prosecuted and receive an unlimited fine.

I should also point out that Responsible Authorities such as Environmental Protection and other interested parties i.e. residents are able to call for a review of your premises licence under the Licensing Act 2003 where they may seek to impose additional conditions, a reduction in trading hours or revocation of the licence.

You should therefore consider the actions that you need to take to prevent a recurrence of the noise nuisance. Possible actions that could be taken include:

- Keep the volume of the music at a reasonable level that is suitable for your premises and will not disturb local residents.
- Ensure that any guests DJs using the premises are aware of the sensitive nature of the environment and that noise complaints have been substantiated
- Make your own subjective assessments of the volume of the music at the boundary of your property and set the music levels accordingly. When making these assessments ensure that you allow time for your ears to adjust to the outside environment
- **Keep windows and doors closed during periods of musical entertainment**
- Locate speakers away from windows and doors and at the furthest location from neighbouring residents
- Ensure that music levels do not 'creep' upwards during the course of musical entertainment

We will be monitoring the situation and we may use surveillance if it is deemed necessary. This department may also share information with other partner agencies.

If you require any more advice or wish to discuss this matter further, please do not hesitate to contact me.

.

Yours sincerely,

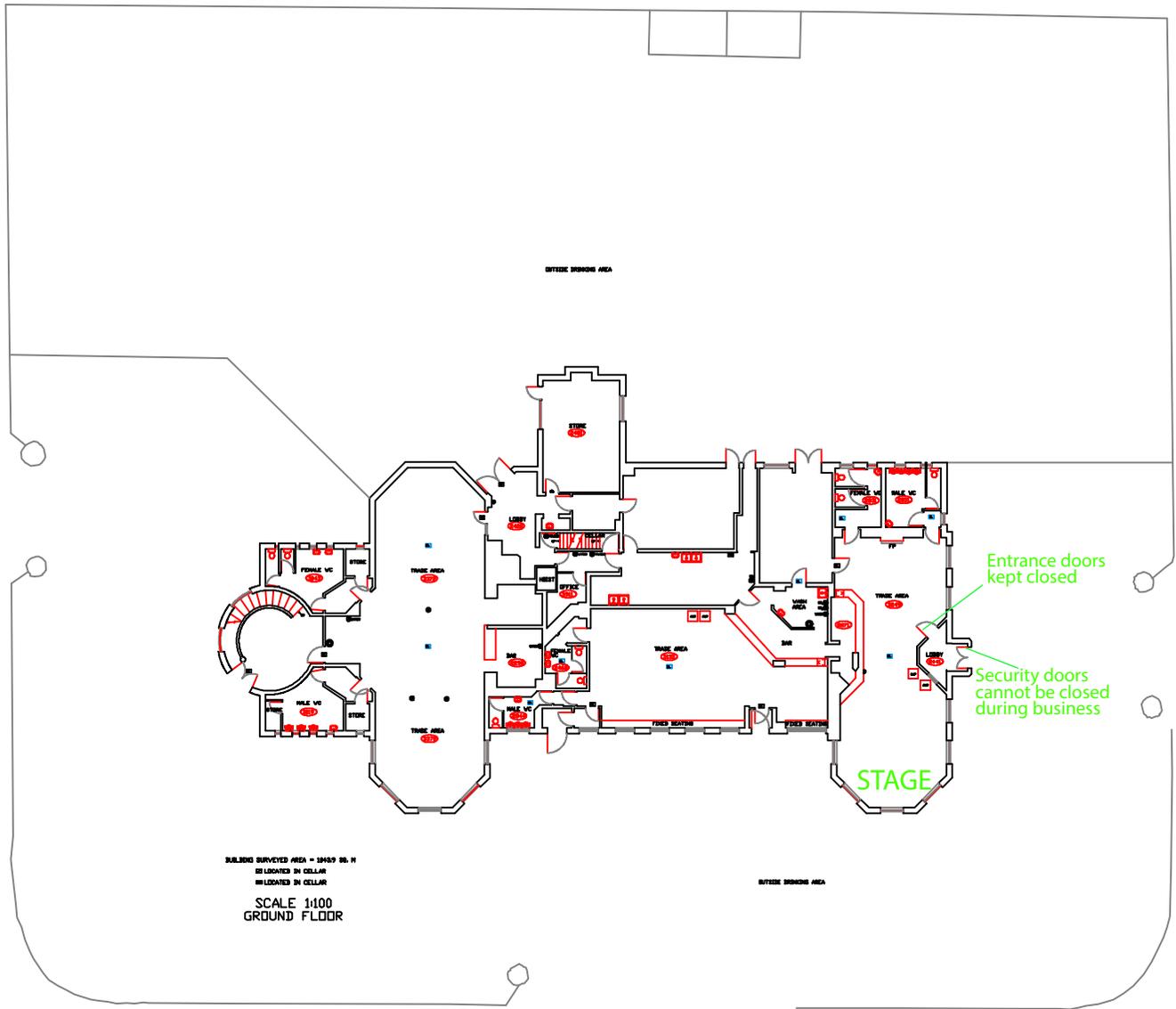


Frances Taylor

**Environmental Health Officer**  
Coventry City Council

TP3

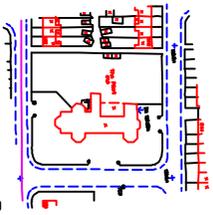
- LEGEND
- CEILING HEIGHT
  - WINDOW
  - FIRE PLACE
  - DOOR
  - ♿ TOILET
  - ♿ UP/DN
  - ♿ WASH HAND BASIN
  - ♿ BOILER
  - ♿ FIRE EXIT
  - ♿ EMERGENCY LIGHT
  - ♿ DISTURBANCE BOARD
  - ♿ FIRE ALARM CALL POINT
  - ♿ BELL RINGER
  - ♿ SMOKE DETECTOR
  - ♿ HEAT DETECTOR
  - ♿ FIRE BLANKET
  - ♿ FIRE EXTINGUISHER CO<sub>2</sub>
  - ♿ FIRE EXTINGUISHER FMN
  - ♿ FIRE EXTINGUISHER WATER
  - ♿ FIRE EXTINGUISHER POWDER
  - ♿ SPROUCLER OUTLETS
  - ♿ DRY RISER
  - ♿ WET RISER
  - ♿ STEPS
  - ♿ SINK UNIT
  - ♿ APPOINTMENT WITH PRESSER
  - ♿ BAR FLAP



BUILDING SURVEYED AREA - 32409 SQ. M  
 ■ LOCATED IN CELLAR  
 ■ LOCATED IN CELLAR  
 SCALE 1:100  
 GROUND FLOOR

SCALE 1:100  
 FIRST FLOOR

INDICATIVE ONLY  
 SCALE 1:1250



Plan	Property Name	FILED DETAILS	LICENSING SURVEY PLAN	
Property ID 00/00/000/0000	Address INDUSTRY ROAD WEST WILMINGTON CR6 4JZ	Survey No Date of Survey 01/05/18	Dr. Name 01/05/18	Dr. Name

**From:** [REDACTED]@pilotpub.co.uk  
**Sent:** 11 March 2022 15:36  
**To:** [Taylor, Frances](#)  
**Subject:** Your Reference 222006772  
**Attachments:** [PilotPlans-Original-Music.pdf](#)

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**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Further to your letter dated 8<sup>th</sup> March 2022 for which I have noted your comments.

I can confirm we did have live entertainment on the night of 26<sup>th</sup> February 2022. The band was positioned to one side of the premises, which is the furthest point from the entrance doors. The last song finished at 23.34 and the night ended with customer leaving the premises in an ordinary fashion. We are unable to close the double doors at the front facing Burnaby Road during business hours, as that would impose a fire health safety risk. However the main entrance door which leads off from those double doors into the pub was kept closed. Windows are kept shut, especially during the cold evenings we currently have. I have attached a drawing of our premises which you may find useful and that may help explains things better. You will also note that our premises is set back from the road with parking.

As per our licence the music and the drinks serving stopped at 23.30/5 that evening. I do feel that the business has done everything it should do under the circumstances. While I appreciate your duties and the need to investigate any complaint, I do feel you have been ill informed and am happy to show you video footage to confirm our position. As a responsible DPS I have followed all the necessary guidelines. Furthermore, I hope you can appreciate through the difficult times the hospitality industry has suffered and music nights, especially at the moment, are needed to support the business through these tough times.

I will as always continue to find methods or equally am happy to consider methods to not only improve our service but also our impact to the local community.

Assuring you of my best intentions.

Regards

**G. Akhtar**

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*In a BEEVER MONKEYS - FINE DOORS - OPEN DATE*

# Noise Nuisance / Pollution Monitoring Report

Case Officer

WK REFERENCE .....

Time Call Received From Control Room: ..... 20.51 ..... Date: ..... 16.6.22 .....

Time Call Made to Complainant: .....

Name and Address of Complainant: ..... [Redacted] .....

..... [Redacted] Burnaby Rd ..... Tel No: ..... [Redacted] .....

Perpetrators Address Details: ..... P. lat Pub .....

..... Burnaby Rd .....

Time of Arrival on Site: ..... 22:10 ..... Departure Time: ..... 22:22 .....

Music  Raised Voices  House Alarm  Car Alarm  Bonfire  Television Noise

Banging  Barking Dog  Light  Pro-active visit  Odour  DIY  Cockerel

Domestic Noise  Vibration Noise  Whitefriars Housing

Safeguarding  Location ASB  Commercial Premises

Other Referral.....

Y1	Visited. No noise witnessed.	Y13	Standard warning letter to be sent.
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Y10	Information pack to be sent.	Y23	House Alarm Disconnection
Y12	Advisory letter to be sent.	Y24	Car Alarm Disconnection

Officer Completing this Report (Signature): ..... Print: [Redacted]

Monitoring Officer's Report:

FOLLOWING CUSTOMER COMPLAINT OF EXCESSIVELY LOUD MUSIC I MONITOR FROM THE PILOT PUB CAR PARK WHERE I CAN BARELY HEAR MUSIC EMANATING FROM INSIDE.

FURTHER MONITORING FROM THE OTHER SIDE OF THE CAR PARK AND THE MUSIC IS MORE CLEARLY AUDIBLE ALBEIT NOT AT A STATUTORY NUISANCE LEVEL. I DO NOTICE THE FIRE ESCAPE DOORS x 2 AT THE REAR, WHICH MAYBE CONTRIBUTING TO THE DIRECTION OF THE NOISE TOWARD THE COMPLAINANTS. IN VIEW OF THE ABOVE ADVICE REGARDING THE FIRE DOORS.

Officer Completing this Report (Signature)

Print

Date:

16.4.22

Time:

17:22:35

**From:** [Redacted]  
**Sent:** 20 April 2022 14:14  
**To:** [Taylor, Frances](#)  
**Subject:** Re: Your Reference 222006772

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**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

OFFICIAL

Good afternoon, Frances,

From viewing the plans sent, it appears as though all of the exit doors direction of opening are inward from that room, which affects capacity.

In this instant, the room should be restricted to 60 people.

If the lobby door were to be outward opening (in the direction of travel / escape), I would expect the external (inward opening) security doors to be held in the open position to allow a greater capacity, if the other exit doors from this room were also outward opening .

As both sets of doors are inward opening, it makes little difference.

I would expect the security doors to be unlocked during business hours, but not necessarily open.

It would be worthwhile to see what is stated in their Fire Risk Assessment.

I hope this helps. feel free to contact me via phone if necessary

Kind regards

[Redacted]  
Watch Commander Fire Safety  
Coventry and Solihull Command Fire Safety Team  
West Midlands Fire Service



@WestMidsFire

**WEST MIDLANDS FIRE SERVICE**

Making the West Midlands Safer, Stronger and Healthier



Emergency Services Day takes place on 9th September each year. 999 Day is your chance to show your support for our NHS and emergency services.

To find out more, please visit [www.999day.org.uk](http://www.999day.org.uk) and see #999Day on social media.

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@WestMidsFire

**WEST MIDLANDS FIRE SERVICE**

Making the West Midlands Safer, Stronger and Healthier

**OUR PLAN**

2019 - 2022

**From:** Taylor, Frances <Frances.Taylor@coventry.gov.uk>  
**Sent:** 20 April 2022 12:56  
**To:** [REDACTED]  
**Subject:** FW: Your Reference 222006772

Hi [REDACTED]

I was hoping you could spare me a minute to provide some advice. I have received the information below and plan attached from the DPS at the Pilot on Burnaby Road.

Is there a genuine need to keep these doors open for Fire Safety during business hours as the DPS claims? It has caused noise problems during periods of amplified music so we would rather they were closed but I wouldn't want to provide advice that is contrary to yours.

Many thanks,

Frances

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**From:** [REDACTED]@pilotpub.co.uk [REDACTED]@pilotpub.co.uk  
**Sent:** 11 March 2022 15:36  
**To:** Taylor, Frances <Frances.Taylor@coventry.gov.uk>  
**Subject:** Your Reference 222006772

Further to your letter dated 8<sup>th</sup> March 2022 for which I have noted your comments.

I can confirm we did have live entertainment on the night of 26<sup>th</sup> February 2022. The band was positioned to one side of the premises, which is the furthest point from the entrance doors. The last song finished at 23.34 and the night ended with customer leaving the premises in an ordinary fashion. We are unable to close the double doors at the front facing Burnaby Road during business hours, as that would impose a fire health safety risk. However the main entrance door which leads off from those double doors into the pub was kept closed. Windows are kept shut, especially during the cold evenings we currently have. I have attached a drawing of our premises which you may find useful and that may help explain things better. You will also note that our premises is set back from the road with parking.

As per our licence the music and the drinks serving stopped at 23.30/5 that evening. I do feel that the business has done everything it should do under the circumstances. While I appreciate your duties and the need to investigate any complaint, I do feel you have been ill informed and am happy to show you video footage to confirm our position. As a responsible DPS I have followed all the necessary guidelines. Furthermore, I hope you can appreciate through the difficult times the hospitality industry has suffered and music nights, especially at the moment, are needed to support the business through these tough times.

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Assuring you of my best intentions.

Regards

G. Akhtar

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**PROUD TO BE A  
PRINCIPAL  
PARTNER**



**20  
21**

**COVENTRY  
UK CITY  
OF CULTURE**

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West Midlands Fire Service

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OFFICIAL

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**From:** [Taylor, Frances](#)  
**Sent:** 22 April 2022 10:12  
**To:** [REDACTED]@pilotpub.co.uk  
**Subject:** FW: Your Reference 222006772

---

Dear Mr Akhtar,

The Council has recently received further complaints regarding the levels of music noise from your premises. Officers visited between 22:10 and 22:22 hours on the 16<sup>th</sup> April 2022 but **did not** consider the levels to be high enough to cause a Statutory Nuisance at the time and I am not considering any further action in this instance. They did, however, note that again your doors were left open which was allowing sound to leak from the building which is the likely cause of the complaint being made.

You have previously informed me that it is necessary to keep these doors open during business hours as closing them 'would impose a fire health safety risk'. Has this been identified in your Fire Risk Assessment and if so, could you please forward a copy to me for our records? Obviously we would not advise closing doors that have to remain open for escape purposes but any additional barriers between your premises and local residents will always help to protect both them and you from Statutory Noise Nuisance.

Regards,

Frances Taylor  
**Environmental Health Officer**

---

**From:** [REDACTED]@pilotpub.co.uk [REDACTED]@pilotpub.co.uk>  
**Sent:** 11 March 2022 15:36  
**To:** Taylor, Frances <[Frances.Taylor@coventry.gov.uk](mailto:Frances.Taylor@coventry.gov.uk)>  
**Subject:** Your Reference 222006772

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that may help explain things better. You will also note that our premises is set back from the road with parking.

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**G. Akhtar**

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LIVE ROCK TYPE BAND

# Noise Nuisance / Pollution Monitoring Report

Case Officer

WK REFERENCE .....

Time Call Received From Control Room: ..... 21:55 ..... Date: ..... 28/8/22

Time Call Made to Complainant: ..... 22:53

Name and Address of Complainant: ..... [REDACTED] .....

..... B. MARY ROAD ..... Tel No: ..... [REDACTED] .....

Perpetrators Address Details: ..... PILOT PUB .....

Time of Arrival on Site: ..... 22:58 ..... Departure Time: ..... 23:13 .....

- Music  Raised Voices  House Alarm  Car Alarm  Bonfire  Television Noise   
 Banging  Barking Dog  Light  Pro-active visit  Odour  DIY  Cockerel

- Domestic Noise  Vibration Noise  Whitefriars Housing   
 Safeguarding  Location ASB  Commercial Premises

Other Referral.....

Y1	Visited. No noise witnessed.	Y13	Standard warning letter to be sent.
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Y10	Information pack to be sent.	Y23	House Alarm Disconnection
Y12	Advisory letter to be sent.	Y24	Car Alarm Disconnection

Officer Completing this Report (Signature): ..... [REDACTED] ..... Print: ..... [REDACTED] .....

Monitoring Officer's Report:

Approaching the premises there is extremely loud music emanating into the street. The world's vehicle is parked approx 20-30 metres with the windows closed and a <sup>Live</sup> Rock type music can clearly be heard. The main outer door seems to be open but the inner door is closed however the level of noise audible is in my opinion likely to affect many nearby properties. Monitoring inside the complainant's property at a approx 40-50 metres away from the premises "The Pilot Pub" the same loud intrusive music can be heard throughout and in my opinion is impossible to escape which and likely to prevent sound sleep. The loud music is constant throughout my visit and can still be heard clearly even over the traffic as I exit the complainant's property. The loud music almost replicates levels of a nightclub. Not acceptable in a residential <sup>area</sup> ~~property~~. This is a Statutory Nuisance.

Officer Completing this Report (Signature) [REDACTED]

Print [REDACTED]

Date: 28/5/22

Time: 23:51

**ENVIRONMENTAL PROTECTION ACT 1990  
SECTIONS 79(1)(g) AND 80**

*Place Directorate*

**ABATEMENT NOTICE IN RESPECT OF STATUTORY NUISANCE**

To: **Gulrez Akhtar  
The Pilot  
Burnaby Road  
Coventry  
CV6 4AU**

**Andrew Walster  
AD Streetscene and Regulatory Services  
One Friargate  
Coventry, CV1 2GN  
Telephone: 08085 834333**

**NOTICE** is hereby given that under the provisions of the Environmental Protection Act 1990, that COVENTRY CITY COUNCIL (hereinafter called the Council) is satisfied of the existence and likely recurrence of noise amounting to a statutory nuisance under section 79 (1) (g) of that Act arising from **raised voices and the playing of live music and or electrically or electronically produced or reproduced music and/or amplified voices at:**

**The Pilot, Burnaby Road, Coventry, CV6 4AU**

**AS YOU ARE** the person responsible for the statutory nuisance the Council **HEREBY REQUIRE YOU** immediately from the service of this notice to abate the nuisance and prohibit a recurrence of the same.

**THIS** is a notice to which paragraph (2) of regulation 3 of the Statutory Nuisance (Appeals) Regulations 1995 applies and, in consequence, in the event of an appeal this notice shall **NOT** be suspended until the appeal has been abandoned or decided by the Court, as in the opinion of the Council the expenditure which would be incurred by any person in carrying out works in compliance with this notice before any appeal has been decided would not be disproportionate to the public benefit to be expected in that period from such compliance

**IF WITHOUT REASONABLE EXCUSE YOU CONTRAVENE OR FAIL TO COMPLY** with this notice you will be guilty of an offence under section 80(4) of the Environmental Protection Act 1990 and on summary conviction will be liable to an **unlimited** fine.

**FURTHERMORE** if you fail to abate, prohibit or restrict the nuisance in accordance with this notice the Council may do whatever is necessary to execute the notice and recover any expenses from you reasonably incurred in doing so.

Dated 30th June 2022

Signed:...



.....  
Environmental Protection

**THE PERSON SERVED WITH THIS NOTICE MAY APPEAL** against the notice to a Magistrates' Court within the period of TWENTY-ONE DAYS beginning with the date on which that person was served with the notice. The grounds on which a person may appeal under Section 80(3) are contained within the Statutory Nuisance (Appeals) Regulations 1995.

Any further information required relative to this Notice may be obtained from Frances Taylor, Environmental Protection, Floor 11 One Friargate, Coventry, CV1 2GN. Telephone number 02476 97 2263.



TP10

Gulrez Akhtar  
Designated Premises Supervisor  
The Pilot  
Burnaby Road  
Coventry  
CV6 4AU

Our reference wk/22201893  
30th June 2022

Environmental Protection

Postal address:  
Coventry City Council  
PO Box 15  
Council House  
Coventry  
CV1 5RR

[www.coventry.gov.uk](http://www.coventry.gov.uk)

Telephone 02476 83 1424  
[env.protection@coventry.gov.uk](mailto:env.protection@coventry.gov.uk)

**Please contact Frances Taylor**  
**Direct line 02476 83 4944**  
[frances.taylor@coventry.gov.uk](mailto:frances.taylor@coventry.gov.uk)

Dear Mr Akhktar,

### **Environmental Protection Act 1990, Sections 79 & 80**

#### **Re: Complaint of noise nuisance - Loud music from The Pilot, Burnaby Road, Coventry**

I am writing regarding the above and to inform you that complaints have again been received by the Environmental Protection Section alleging that a noise nuisance is being caused by loud music from your premises.

Officers from this Section have investigated the complaint and during a visit on the 28<sup>th</sup> May 2022 between 22:58 and 23:13 hours, noise emanating from your premises was considered to constitute a statutory nuisance.

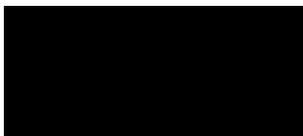
The Local Authority therefore finds itself required to serve you with an Abatement Notice under Section 80 of the Environmental Protection Act 1990. A copy of the Notice is enclosed. This notice replaces any previously served and they are therefore withdrawn. I draw your attention to the right of appeal against this notice which you must make to the Magistrates Court within 21 days of the date on the notice.

I must warn you that should further instances of noise nuisance be witnessed by our officers, Environmental Protection may consider prosecution for which you can receive an unlimited fine. We may also consider calling the premises licence in for review and seek to impose conditions relating to noise control.

We will be monitoring the situation and we may use surveillance if it is deemed necessary. This department may also share information with other partner agencies.

If in the meantime if you require any specific advice or assistance then please do not hesitate to contact me.

Yours Sincerely,



Frances Taylor

**Environmental Health Officer**  
Coventry City Council



# Noise Nuisance / Pollution Monitoring Report

Case Officer

WK REFERENCE .....

Time Call Received From Control Room: ..... 21.17 ..... Date: ..... 2.7.22 .....

Time Call Made to Complainant: ..... 23.15 .....

Name and Address of Complainant: ..... [Redacted] .....

..... [Redacted] Burnaby Rd ..... Tel No: ..... [Redacted] .....

Perpetrators Address Details: ..... Piddet Pub .....

.....

Time of Arrival on Site: ..... 23.30 ..... Departure Time: ..... 23.55 .....

Music  Raised Voices  House Alarm  Car Alarm  Bonfire  Television Noise

Banging  Barking Dog  Light  Pro-active visit  Odour  DIY  Cockerel

Domestic Noise  Vibration Noise  Whitefriars Housing

Safeguarding  Location ASB  Commercial Premises

Other Referral.....

Y1	Visited. No noise witnessed.	Y13	Standard warning letter to be sent.
Y2	Visited. Not loud enough to be a nuisance.	Y14	Statutory Action. Notice
Y3	Visited. Noise intermittent, not a nuisance.	Y15	Reminder Letter, Notice Still in Place
Y4	Visited. Call cancelled on door step.	Y17	No Visit. Service too busy
Y5	Await further evidence	Y18	Phoned. No reply
Y6	Advice. Given to Complainant	Y19	DAT Machine to be installed
Y9	No visit. Complainant cancelled via Telephone	Y22	Breach of Abatement Notice
Y10	Information pack to be sent.	Y23	House Alarm Disconnection
Y12	Advisory letter to be sent.	Y24	Car Alarm Disconnection

Officer Completing this Report (Signature): ..... Print: .....

Monitoring Officer's Report:

Whilst monitoring in the complained property I can clearly hear loud music and raised voice from

the Pilot Pub.

The music is coming from inside the pub and they are having a disco and is at a level where I can hear the lyrics of the songs being played.

The voices are from males and females drinking

in the beer garden.

Both noises are deeply intrusive and are constant throughout

the visit.

Both noises in my opinion are very likely to

affect sound sleep.

The music and voices are causing a statutory nuisance

Officer Completing this Report (Signature): .....  ..... Print: .....

Date: ..... 3.7.22 ..... Time: ..... 00:05 .....



TP12

Gulrez Akhtar  
Designated Premises Supervisor  
The Pilot  
Burnaby Road  
Coventry  
CV6 4AU

***Environmental Protection***

Postal Address:  
Coventry City Council  
PO BOX 15  
Council House  
Coventry  
CV1 5RR

[www.coventry.gov.uk](http://www.coventry.gov.uk)

E-mail: frances.taylor@coventry.gov.uk

Phone : 024 7697 2263

Customer reference :  
Our reference : 22201893

Date:08/07/2022

Dear Mr Akhtar,

**Environmental Protection Act 1990, Sections 79 & 80**

**Re: Complaint of noise nuisance – loud music and raised voices from The Pilot, Burnaby Road, Coventry CV6 4AU**

**FINAL WARNING**

With reference to the recent complaints of which you are aware I am writing to inform you that officers from this Section have witnessed a further statutory noise nuisance from your premises during a visit. This is considered to be a breach of the Noise Abatement Notice served on you on 30<sup>th</sup> June 2022 and as such constitutes a legal offence.

On the 2<sup>nd</sup> July 2022 between 23:30 and 23:55 hours, officers visited a local resident and witnessed loud music emanating from your premises and also raised voices from customers using your beer garden which were both considered to be intrusive therefore constituted a statutory nuisance.

I would like to remind you that contravention of the terms of this Notice constitutes a criminal offence punishable on successful prosecution by an unlimited fine.

If officers of this Section witness any further instances of noise nuisance, I will be forced to recommend that you are prosecuted. Ultimately such action would need approval by a Council Committee.

In addition to the above and as I stated previously, Environmental Protection is a 'Responsible Authority' under the Licensing Act 2003. We may also consider calling your premises licence in for review and seek to impose conditions relating to noise control.

If in the meantime if you require any specific advice or assistance on noise control, then please do not hesitate to contact me.

Yours sincerely,



Frances Taylor

**Environmental Health Officer**  
Coventry City Council



FRAN

# Noise Nuisance / Pollution Monitoring Report

Case Officer

WK REFERENCE .....

Time Call Received From Control Room: 21:06 Date: 9-7-22

Time Call Made to Complainant: .....

Name and Address of Complainant: [Redacted]  
 [Redacted] Burncotey RD. Tel No: [Redacted]

Perpetrators Address Details: P.107 P.H

Time of Arrival on Site: 22:16 Departure Time: 22:33

- Music  Raised Voices  House Alarm  Car Alarm  Bonfire  Television Noise   
 Banging  Barking Dog  Light  Pro-active visit  Odour  DIY  Cockerel

- Domestic Noise  Vibration Noise  Whitefriars Housing   
 Safeguarding  Location ASB  Commercial Premises

Other Referral.....

Y1	Visited. No noise witnessed.	Y13	Standard warning letter to be sent.
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Y9	No visit. Complainant cancelled via Telephone	Y22	Breach of Abatement Notice
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Officer Completing this Report (Signature): [Redacted] ..... Print [Redacted]

Monitoring Officer's Report:

When we arrived on site we parked our car in Burnaby RD, very loud music is clearly audible throughout the area and very likely to be affecting many residents especially as it is the warmest day of the year so far & it is not unreasonable for residents to want their windows open, in my opinion the music is very likely to cause sleep disturbance.

We walked around the cortilage of the P.H. Both doors are open as well as the windows upstairs where there appears to be a private party in the function room, there are 2 different styles of music, one upstairs and another downstairs.

The music is a statutory nuisance & very likely to be spoiling residents use & enjoyment of their property.

The complainant asked about the voices from the smoking shelters, there wasn't many people in the shelters at the time of our visit.

Officer Completing this Report (Signature)

Print:

Date:

9-7-22

Time:

21:35



LIVE MUSIC - SINGER ON MIKE

# Noise Nuisance / Pollution Monitoring Report

Case Officer

WK REFERENCE .....

Time Call Received From Control Room: 21.18 Date: 30.7.22

Time Call Made to Complainant: 21.50

Name and Address of Complainant: ... [Redacted]  
[Redacted] but naby rd Tel No: [Redacted]

Perpetrators Address Details: The Pilot P.H.

Time of Arrival on Site: 22:14 Departure Time: 22:31

- Music  Raised Voices  House Alarm  Car Alarm  Bonfire  Television Noise   
 Banging  Barking Dog  Light  Pro-active visit  Odour  DIY  Cockerel

- Domestic Noise  Vibration Noise  Whitefriars Housing   
 Safeguarding  Location ASB  Commercial Premises

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Y12	Advisory letter to be sent.	Y24	Car Alarm Disconnection

Officer Completing this Report (Signature) [Redacted] ... Print [Redacted]

Monitoring Officer's Report: ON ARRIVING OUTSIDE THE  
PILOT PUB SOME MUSIC CAN BE  
HEARD COMING FROM THE MAIN ROOM  
AT THE REAR OF THE PUBLIC HOUSE.  
FURTHER MONITORING FROM AN UPSTAIRS  
BEDROOM AND THE SAME MUSIC CAN BE  
HEARD CLEARLY FROM WITHIN. THERE IS  
A LOT OF TRAFFIC ON THE MAIN ROAD  
BUT DURING BREAKS THE MUSIC IS  
EASILY AUDIBLE. THERE SEEM TO BE A  
LIVE BAND ON AND THE SINGING THROUGH  
A MICROPHONE IS PARTICULARLY INTRUSIVE  
AND A STATUTORY NUISANCE INTO THE  
COMPLAINANTS HOME. I BELIEVE THIS IS  
A BREACH OF AN ABATEMENT NOTICE  
PREVIOUSLY SERVED. THERE ARE OCCASSION-  
ALLY VOICES HEARD FROM OUTSIDE THE  
PUB BUT THIS IS NOT CONSISTENT OR SUSTAINED.

Officer Completing this Report (Signature)

Print:

Date: 30/7/22 Time: 22:45.